

Corporate Aircraft Service Program (CASP)



Maximize your aircraft dispatchability while reducing life cycle costs.

Rockwell Collins provides industry-leading comprehensive and responsive after-sale customer service. Our Corporate Aircraft Service Program (CASP) assures corporate aircraft operators maximize aircraft dispatchability while reducing life cycle costs and minimizing downtime. So whoever you are, and wherever you go, you can fly with confidence knowing that the industry's most reliable support network is there when you need it.

GUARANTEED TOTAL COST OF OWNERSHIP

CASP offers corporate aircraft operators maintenance for the avionics and cabin entertainment equipment onboard your aircraft. Rentals; exchanges; component repairs; comprehensive reliability upgrades; equipment removal and refit coverage are included. Consolidated annual billing based on a forecast of annual operating hours received at the start of the annual program covers each aircraft for an entire year. With CASP, there is no guesswork.

KEY FEATURES

- › Rental/exchange
- › Removal and refit coverage
- › Comprehensive reliability upgrades
- › Component repairs and no faults found
- › RVSM recertification
- › Consolidated annual billing
- › Full program portability with aircraft sale
- › Discount for early enrollment
- › Improved aircraft resell value
- › 24-hour service

**Rockwell
Collins**

Building trust every day

COMPONENT REPAIRS WITH COMPREHENSIVE RELIABILITY UPGRADES

By utilizing our extensive experience and expertise in component repairs, Rockwell Collins will minimize downtime and ensure that your aircraft is back in service as soon as possible. Component repairs and No Fault Found (NFF) removals of avionics or cabin entertainment equipment on your aircraft is covered within your annual CASP membership. In addition, the CASP reliability growth program provides a cost-effective long-term solution to minimize cost of ownership by maximizing service life.

AVIONICS REMOVAL AND REFIT

The extensive Rockwell Collins dealer network has maintenance facilities at many of the locations used by our customers. These on-site dealers/representatives can provide specialized assistance to diagnose specific problems, remove defective components and refit a replacement component into your aircraft. This service is at no additional cost provided an approved Rockwell Collins dealer is used.

CONSOLIDATED ANNUAL BILLING

Overwhelming administration costs are a thing of the past. Under CASP, you will receive one invoice at the start of the annual program, based on your own forecast of operating hours. All that is needed is a reporting of your annual operating hours.

DISCOUNT FOR EARLY ENROLLMENT IN CASP

Please contact your CASP representative for a quote. We will generate a fixed quotation complete with a contract document ready for signature. For a 10 percent discount, enroll in the program within 6 months of product warranty expiration or within 60 days of an existing CASP expiration. An additional 15 percent discount will also apply if your aircraft meets or exceeds 600 hours.

INTERESTED?

Contact our CASP representatives at 1.800.713.7693, outside the U.S. at 1.319.295.4361 or email us at casp@rockwellcollins.com. You may also contact us through our web site at www.rockwellcollins.com, Service and Support tab.

When requesting a quote, simply provide:

- ▶ Contact information
- ▶ Aircraft type and serial number
- ▶ Forecasted annual operating hours (Program minimum: 250 hours per year for Jets and 200 hours per year for Turboprops)

A CASP representative will prepare a fixed price quotation and contract ready for signature.

Building trust every day.

Rockwell Collins delivers smart communication and aviation electronic solutions to customers worldwide. Backed by a global network of service and support, we stand committed to putting technology and practical innovation to work for you whenever and wherever you need us. In this way, working together, we build trust. Every day.

For more information, contact:

Rockwell Collins
400 Collins Road NE
Cedar Rapids, Iowa 52498
800.713.7693
Outside U.S.: 1.319.295.4361
www.rockwellcollins.com



Chart © Jeppesen Sanderson, Inc. 1999, 2002.
Chart is for illustration purposes and not to be used for navigation.
Chart data reproduced with permission of Jeppesen Sanderson Inc.

147-0195-005-RCS 11/08 500 BUS © Copyright 2008, Rockwell Collins, Inc.
All rights reserved. Printed in the USA.

**Rockwell
Collins**

Building trust every day