

Global asset management for air transport



Tightly manage your fleet support expenses with guaranteed availability.

Take advantage of our DispatchSM Plus and DispatchSM 100 global asset management plans for your Rockwell Collins equipment to maximize and get the same high performance you've come to expect from our products and systems.

Our tailorable plans let you select options to your fleet demographics to best meet your operational requirements. You are supported by the Rockwell Collins worldwide network of assets and service centers, with industry-leading quality and quick response time. Our goal is to keep your systems on wing and performing their mission.

Slash capital expenditures and reduce or eliminate your spares inventory. You'll have guaranteed availability of

high-performance avionics and communications assets, anytime and anywhere around the globe.

THE ROCKWELL COLLINS DIFFERENCE

- ▶ **Proven** – our performance-based solutions support more than 6,000 aircraft worldwide with guaranteed availability
- ▶ **Global** – extensive, strategically located inventory provides prompt return to service anywhere in the world
- ▶ **Committed** – your Rockwell Collins avionics quality is assured through our engineering investment in continually improving performance and reliability
- ▶ **Trusted** – operators of over 650 aircraft covered under our Dispatch programs rely on Rockwell Collins to own and manage their spares inventory

CUSTOMER RESULTS WITH DISPATCH

- ▶ Improved aircraft availability
- ▶ Reduced deferrals
- ▶ Guaranteed operational performance
- ▶ Reduced administrative burden

**Rockwell
Collins**

Building trust every day

PLANS THAT FIT YOUR OPERATIONS REQUIREMENTS

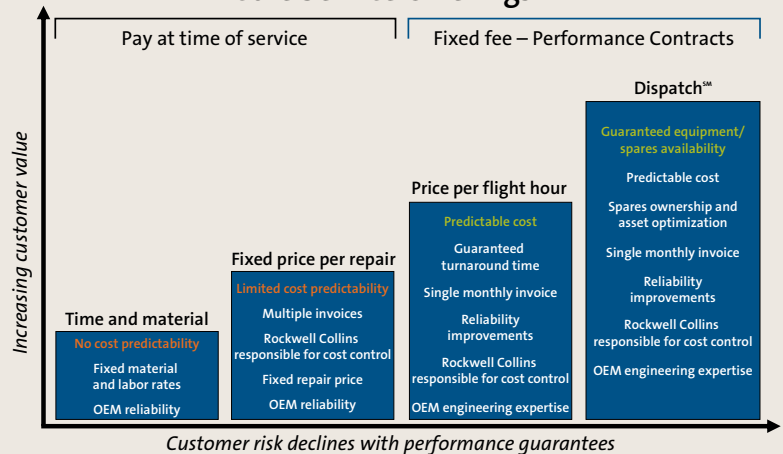
Feature	Dispatch Plus	Dispatch 100
Choose your level of service and performance guarantees that work for your operation	✓	✓
Rockwell Collins owns the spares, saving you the expense of buying, managing and maintaining a depreciating spares inventory	✓	✓
Guaranteed, industry-leading repair turn-around time and quality	✓	✓
You specify sparing levels	✓	
Rockwell Collins manages all your spares, guaranteeing availability		✓
Dedicated program manager for consistent, ongoing support	✓	✓
Reliability upgrades for continuously higher performance and life-cycle extension	✓	✓
One consolidated monthly repair invoice, reducing your administrative costs	✓	✓

SUPERIOR SUPPORT

When you work with Rockwell Collins you benefit from our extensive global support network that includes:

- Dedicated customer support engineers on call or available for on-site consultation.
- Live customer support through our global Customer Response Center, available 24/7 for order placement, status and quotes. They also connect you to technical support specialists.
- Web tools enable you to view repair status, check parts availability, and order parts anytime.
- Access to our RECAP system online for reporting and removal trend analysis for reliability data offers a wide range of resources to support your operations.

Core Service Offerings



Building trust every day.

Rockwell Collins delivers smart communication and aviation electronic solutions to customers worldwide. Backed by a global network of service and support, we stand committed to putting technology and practical innovation to work for you whenever and wherever you need us. In this way, working together, we build trust. Every day.

For more information, contact:

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