

Rockwell Collins offers a complete range of performance support solutions. With our proven instructional systems design, training and information solutions are developed to address your training requirements at any level. From comprehensive needs assessment to training planning, development and ongoing reinforcement, we offer the right performance support solution when and where you need it.

### **INSTRUCTOR FACILITATED LEARNING SOLUTIONS**

Rockwell Collins blends the highest industry standards of instructional systems design, the expertise of competent, professional instructors, and the advantage of cutting-edge technology to create a dynamic classroom experience that truly delivers performance improvement.

- The perfect blend of classroom, computer and simulation-based learning
- Delivery at a Rockwell Collins location by Rockwell Collins experts
- On-site delivery at a customer location

### **STANDARD CATALOG COURSES AVAILABLE ON INSTRUCTOR LED TRAINING SCHEDULE OR UPON REQUEST**

1. Courses are offered as "Standard Product Line," and are not intended to replace customized offerings, tailored to the customer's configuration and/or requirements.
2. Price does not include sets of technical manuals or travel related expenses. Training/student guides will be included as part of the training course. Equipment Technical Manuals are available upon request, and will be separately priced.
3. Level 1 training refers to Operator/Level 1 Maintenance.
4. Level 2 training refers to card replacement equipment repair by replacing faulty circuit cards. Level 2 training is restricted to Rockwell Collins licensed repair organizations.
5. Classes are subject to minimum & maximum size limits

### **SPECIAL COURSES**

Special courses are training courses not on the Rockwell Collins course schedule. These courses are designed and developed to meet single or limited customer requirements and may be held at a customer or Rockwell Collins site. Due to long-range commitments on regularly scheduled courses, special

## **Training**

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courses may require up to four months to arrange and schedule. Providing the following information will allow our Publications & Training Solutions Department to meet your needs at the lowest possible cost

- Equipment to be covered (include equipment type/part number)
- Level of training required
- Possible course dates
- Number of students
- Student's technical background
- Special consideration (interpreters, etc.)
- Special RCF Courses
  - [RCF Training Catalog](#)

### **SCHEDULING**

To schedule a special course at a customer or Rockwell Collins site, contact Publications & Training Solutions at the following email address: [trainingregistrar@rockwellcollins.com](mailto:trainingregistrar@rockwellcollins.com).

### **SIMULATION SOLUTIONS**

Simulation solutions are carefully engineered to provide a realistic experience that prepares learners for the real world providing seamless integration of the equipment into their normal environment. We also offer a desktop version for hands-on practice with lower logistical impact.

- Part-Task simulation trainers
- Desktop Simulation
- Virtual Avionics Procedure Trainers
- Rehosted Rockwell Collins Avionics software solutions

### **ONLINE TRAINING**

Rockwell Collins offers online learning for several of our avionics products and systems. On-line learning provides flexibility and cost savings, while allowing students to receive operator and maintenance training, right at their desktops.

Rockwell Collins online learning provides several advantages for avionics professionals

- Technical training on demand

- Multiple, simultaneous users
- Training at home or work
- Rockwell Collins certified training courses
- Course material current with latest manufacturer revisions
- Controlled access and records for students
- 24/7 technical support

Rockwell Collins customers can access online training through an easily accessible web portal <http://www.rockwellcollinstraining.com> and find a variety of products to support their needs.

### **DISTANCE LEARNING SOLUTIONS**

Rockwell Collins offers a wide selection of electronically delivered learning solutions that can eliminate travel expenses and reduce time away from work. Rockwell Collins' tailored self-study modules offer a practical alternative to computer delivery.

- Computer-Based Training
- Interactive Courseware
- Web-Based Performance Support
- Desktop Simulations
- Self-Study Modules (video, audio and text-based formats)

### **IN-FLIGHT ENTERTAINMENT (IFE) TRAINING**

IFE Technical Training Services provides Rockwell Collins customers with quality instruction and materials required for operating and maintaining the entire In-Flight Entertainment product line. With a staff of highly-skilled technical instructors, training services can range anywhere from simple operation to complex computer component troubleshooting and repair.

Rockwell Collins offers many classes that are specifically targeted to satisfy customer requirements on newly installed equipment or older sustained equipment. A variety of classes include:

- Flight Attendant System Operation
- On-Board Line Maintenance
- Level II & III Bench and Shop Repair. Level II and III training is restricted to Rockwell Collins licensed repair organizations.

## **Training**

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- On-Site On-the-Job Training

We also offer expanded self-study courses utilizing instructional aides including computer-based training and video taping.

### **HOW TO ORDER OR ENROLL**

#### **REQUIRED INFORMATION**

Please provide Rockwell Collins the following information no less than four weeks prior to start of class:

- Attendee's Name
- Phone/Fax/e-mail
- Company Represented
- Company or Home Address
- Course Required (catalog part number or course title)
- Course Date

#### **COURSES**

To enroll, contact the Publications & Training Solutions department at Rockwell Collins using the registrar's phone/fax/or e-mail listed below. Upon receipt of the enrollment data, the registrar will send a confirmation of enrollment.

Rockwell Collins  
Publications and Training  
Rockwell Collins Avionics Learning Center  
Mail Station 153-120  
400 Collins Road NE  
Cedar Rapids, Iowa 52498  
U.S.A.  
Registrar: Fax: 319.295.1542  
Phone: 319.295.4672  
trainingregistrar@rockwellcollins.com

Rockwell Collins France  
Rockwell Collins Toulouse Learning Center  
Toulouse Learning Center  
Mail Station 726-100  
6 Avenue Didier Daurat  
B.P. No. 8  
31701 Blagnac, Cedex  
France  
Fax: +33.5.61.717.788  
Phone: +33.5.61.717.810  
trainingFrance@rockwellcollins.com

#### **VIDEOS/SELF-STUDY BOOKS**

Selected training offerings such as videos, self-study materials and books are available for purchase online, which is available at [www.rockwellcollins.com](http://www.rockwellcollins.com) or [www.rockwellcollinstraining.com](http://www.rockwellcollinstraining.com).

You may also purchase these materials by contacting our Rockwell Collins Customer Response Center:

In the U.S.                    1.888.265.5467  
Outside of the U.S.        1.319.265.5467

## **TO REQUEST A QUOTE OR PROPOSAL**

Mail your request to:

Publications & Training Solutions  
Rockwell Collins  
400 Collins Road NE  
Cedar Rapids, Iowa 52498-0001  
Attn: Program Planning M/S 153-260

E-mail your request to:

[trainingregistrar@rockwellcollins.com](mailto:trainingregistrar@rockwellcollins.com)

Call your request to:

319.295.4672

## **SPECIAL NOTICES**

### **GENERAL TERMS**

The following general terms apply to general admission courses scheduled at Rockwell Collins

1. Rockwell Collins reserves the right to enroll students from other companies in the course
2. Class size limits may be imposed
3. Courses are conducted in English in the United States, and English or French at our Toulouse, France facility
4. Classes are conducted five days per week (Monday through Friday)
5. Level 2 repair training is restricted to Rockwell Collins licensed repair organizations

### **COURSE CANCELLATION POLICY**

For regularly scheduled classes, Rockwell Collins requires at least 15 working days cancellation notice. If we receive notice that you will not be able to attend six (6) to fourteen (14) working days prior to scheduled class date,

## Training

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fifty percent (50%) of the class tuition fees will be refunded. Tuition fees will not be refunded for five (5) or fewer working day's notice. Participant substitutions may be made without penalty at any time. Rockwell Collins reserves the right to cancel and/or reschedule at least 30 days in advance.

Class Type	Avionics		In-Flight Entertainment	
	Minimum Enrollment	Maximum Enrollment	Minimum Enrollment	Maximum Enrollment
Operator	2	8	5	10
Level I Maint.	4	12	5	8
Level II Maint.	2	6	4	6

## PRODUCT INDEX FOR TRAINING

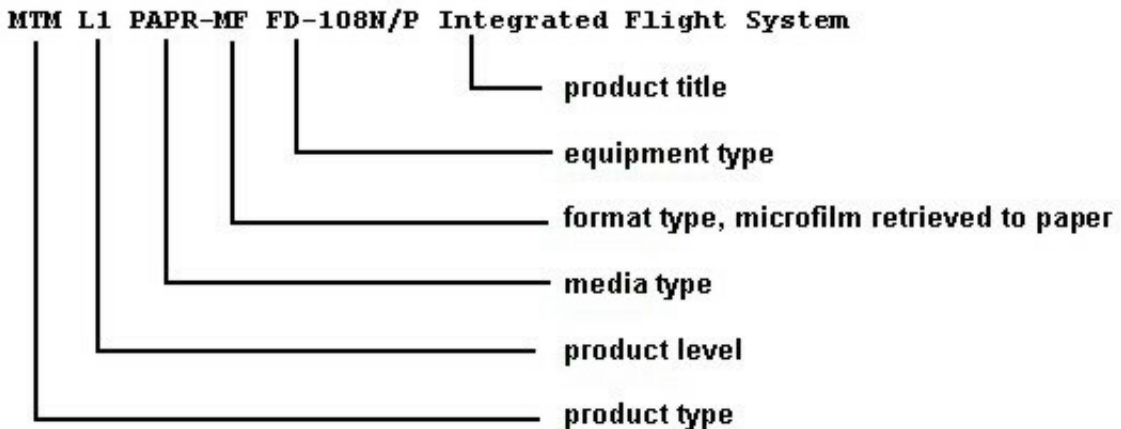
The Product Index, which includes a listing of all products by description, part number and price is available on the Web which is available via [www.rockwellcollinstraining.com](http://www.rockwellcollinstraining.com). Additionally, you can request a CD-ROM, including Product Index, by calling:  
1.888.265.5467 in the U.S.  
1.319.265.5467 outside of the U.S.

## SHIPPING DESCRIPTION

Space limitations (e.g., on purchase order paperwork, shipping papers, etc.) sometimes do not allow for a complete product description. The abbreviated description consists of four abbreviations (product type, product level, media type and format type), the equipment type designation and product title. The abbreviations are described in the Description Key Tables and are used in the More Info page. PAPER-MF means the publication is available only as a photocopied document. Delivery is normally within 14 working days. Abbreviated descriptions are truncated to 40-characters on ship order paperwork.

**Abbreviation Example:**

Description



**product type, product level, media type and format type** contain the same information found in More Info and are described in the Description Key Tables.

**equipment type** provides an abbreviated model number for the equipment covered by the product listed.

**product title** provides the title text from the title page of the product (usually truncated to meet the 40 column limit).

**Shipping Paperwork Example (US Version, truncated to 40 characters):**

523-0763027 Description  
 MTM L1 PAPER-MF FD-108N/P Integrated Flig  
 truncated product title

**Shipping Paperwork Example (International, w/customs shipping value):**

523-0763027 Description  
 MTM L1 PAPER-MF FD-108N/P Integr CSVAL \$1  
 added customs value

**customs value** is often added for international shipments to satisfy customs regulations.

## Training

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### DESCRIPTION KEY TABLE

<b>Product Type:</b>	
<b>Abbreviation</b>	<b>Description</b>
ACC	C-Check
CBT-FAM	Computer Based Training – Familiarization
CBT-OPS	Computer Based Training – Operation
CBT-FLM	Computer Based Training – Flight Line Maintenance
CBT-BENCH	Computer Based Training – Bench Repair
CMI	Component Maintenance Manual with IPC
CMM	Component Maintenance Manual
DTT-MAINT	Desk Top Trainer – Maintenance
DTT-OPS	Desk Top Trainer – Operation
EUG	Engineering Users Guide
INB	Instruction Book
INM	Installation Manual
IPC	Illustrated Parts Catalog
JA	Job Aid
MAS	Mastery Training
MFG	Manufacturers Manual
MNG	Maintenance Guide
MTM	Maintenance Manual
OPG	Operator’s Guide
OTH	Other
OVR	Overhaul
PIC	Prerequisite Training
PLG	Pilots Guide
PGM	Test Program
REF	Reference Manual
SEM	Training Seminars
SKL	Initial Training
SST	Self-Study Training
SVS	Services
SWM	Software Manual



<b>Product Type:</b>	
<b>Abbreviation</b>	<b>Description</b>
SYM	Systems Manual
TCM	Technical Manual

<b>Product Level</b>	
<b>Abbreviation</b>	<b>Description</b>
L1	Organizational Maintenance (Level 1 or I)
L2	Intermediate Maintenance (Level 2 or II)

<b>Media Type</b>			
<b>Abbreviation</b>	<b>PN Code</b>	<b>Description</b>	<b>Price</b>
AUD	A	Audio Tape	Email for Quote <u>(EFQ)</u>
DSK	B	3.5" Diskette	<u>(EFQ)</u>
CDR	C	CD-ROM	<u>(EFQ)</u>
DVD	D	DVD-ROM	<u>(EFQ)</u>
ILT	I	Instructor Led	<u>(EFQ)</u>
PAPR	-	Paper	<u>(EFQ)</u>
PKG	K	Package	<u>(EFQ)</u>
SSG	G	Self-Study Guide	<u>(EFQ)</u>
TST	T	Self-Study Test	<u>(EFQ)</u>
VID	V	Video	<u>(EFQ)</u>
WebA	W	Web-Based Asynchronized	<u>(EFQ)</u>
WebS	S	Web-Based Synchronized	<u>(EFQ)</u>

## Training

<b>Format Type:</b>			
<b>Abbreviation</b>	<b>PN Code</b>	<b>Description</b>	<b>Price</b>
-CBT		Computer-Based Training	(EFQ)
-IETM		Interactive Electronic Technical Manual	(EFQ)
-MF		Microfilm	(EFQ)
-NTSC		NTSC Tape	(EFQ)
-PAL		PAL Tape	(EFQ)
-PDF	P	Adobe® Acrobat®	(EFQ)
-SGML	S	Standard Generalized Markup Language	(EFQ)
-PPT		PowerPoint	(EFQ)

### LEVELS OF COMPUTER-BASED TRAINING INTERACTIVITY

LOI1	Level of Interactivity 1
LOI2	Level of Interactivity 2
LOI3	Level of Interactivity 3
LOI4	Level of Interactivity 4

#### Level 1

Normally, a lesson of this category/level is provided in a linear format (one idea after another). The user has little or no control over the sequence and timed events of the lesson material. Minimal interactivity is offered through selective screen icons and inserted into the lesson through typical input/output peripherals and programming protocols.

#### Level 2

A lesson of this category/level allows a student more control over the lesson's scenario through screen icons and other peripherals. Simple emulation or simulations are presented to the user. As an example, a user may be instructed to rotate switches, turn dials, make adjustments or identify and replace a faulted component as part of a procedure.

#### Level 3

This category/level allows the user an increased level of control over the lesson scenario. Video, graphics or a combination of both is presented to simulate the operation of a system, subsystem or equipment. The lesson scenario training material typically is complex and involves more frequent use

of peripherals to affect a transfer of learning. Multiple software branches (two to three levels) and rapid response are provided to support remediation. Emulation and simulation are an integral part of this presentation.

**Level 4**

This category/level allows the user the highest degree of control over the lesson. Every possible sub-task is analyzed and presented with full, on-screen interaction, similar to the approach used in aircraft simulator technology. The lesson material is extremely complex and involves more frequent use of peripherals to affect the transfer of learning. This category/level normally supports certification, re-certification or qualification requirements. Category/Level 4 involves all the elements of Categories/Levels 1, 2 and 3, plus the following

- High Degree of Interactivity
- Extensive Branching (four or more levels)
- Levels of Sophistication (short of artificial intelligence)

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