

ROCKWELL COLLINS MEMBER SERVICES CENTER

At Rockwell Collins, we solve your problems.



You can't plan for everything. When the unexpected happens you can rely on Rockwell Collins global network of service and support to ensure that your advanced avionics are always ready for take-off. Our Member Services Center provides you with optimal service for your Airshow® 4000 moving map, Network™ or TV systems.

**Rockwell
Collins**

Building trust every day



There is never a convenient time for problems to arise and when they do it's usually ten minutes before departure. That's why Rockwell Collins Member Services Center dedicated staff is available at all times, convenient or not. We are ready to troubleshoot your issues 24 hours a day, seven days a week, 365 days a year. We understand your time is important and we value our ability to address your needs in the quickest, most efficient manner possible.

Key features

- 24 hour support seven days a week
- Personalized web site
- Quick, proactive responses

Not just troubleshooting

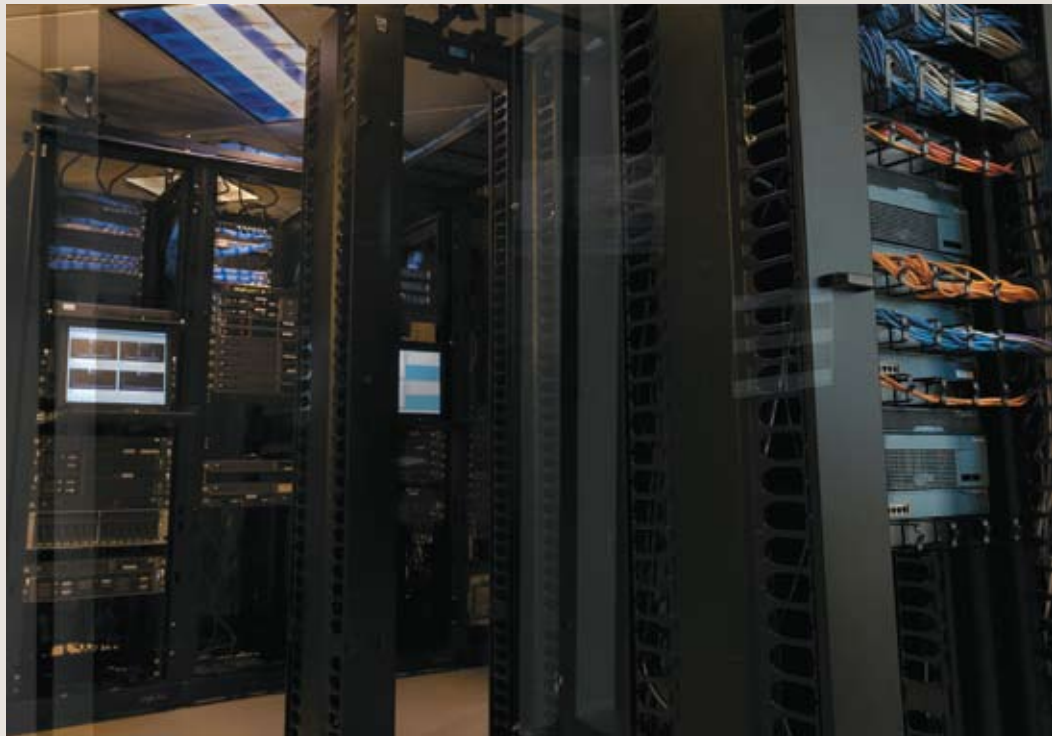
Along with superior service and support, Rockwell Collins Member Services Center provides a rich portfolio of content feeds, including: BBC, CNN, the Wall Street Journal, Bloomberg, SportsTicker and Intellicast Weather. We have also collaborated with leading satellite TV providers in the United States, throughout Europe, India and the Middle East.

Proactive performance

Our Member Services Center staff anticipates your every need. We can track your Network system's performance allowing us to be proactive in servicing you. We can immediately carry out customer requests, customizing network content, activating Tailwind® TV services and programming; and troubleshooting connectivity issues, should they arise.

Proven today. Ready for tomorrow.

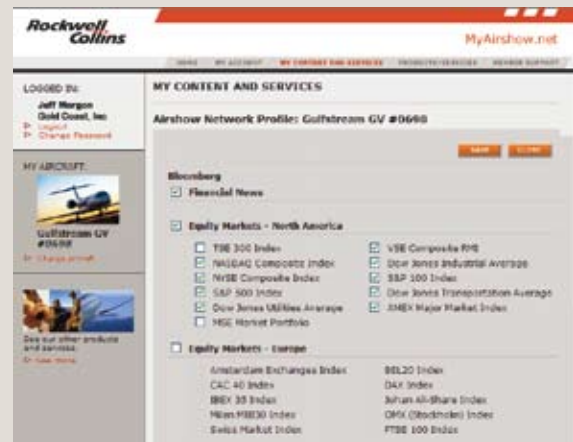
Rockwell Collins Member Services Center has undergone rigorous testing and proves to be an effective resource. That's why business jet operators and major airlines trust us to deliver thousands of data uplinks every month. With regard to an ever evolving industry and a growing number of Network customers, the Member Service Center is fully prepared with advanced equipment and facilities to offer superior customer service far into the future.



It's easy to stay informed...and entertained

At Rockwell Collins we are always working to enhance our services. MyAirshow.net™ is the latest augmentation made to the Member Services Center. With personalized information and data specific to your aircraft, MyAirshow.net provides a new dimension in service and support. It is available at www.MyAirshow.net.

MyAirshow.net allows you to view and edit your account information by individual aircraft, manage your Airshow Network profiles, personalized stock selections and other financial information, as well as see your Tailwind TV programming options. The changes you make on the web site take effect the next time you request an update from your aircraft via Airshow Network.



To reach the Rockwell Collins Member Services Center, please call 714.929.3500 or 877.566.1640.

Building trust every day.

Rockwell Collins delivers smart communication and aviation electronics solutions to customers worldwide. Backed by a global network of service and support, we stand committed to putting technology and practical innovation to work for you whenever and wherever you need us. In this way, working together, we build trust. Every day.

For more information contact:

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